PTO/SB/31 (09-04)
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United States Postal Service with sufficient postage as first class mail	Ronald A. Katz			
in an envelope addressed to "Commissioner for Patents, P.O. Box	Application Number Filed			
1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on <u>December 30, 2004</u>	09/040,509 March 17, 1998			
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Signature For TELEPHONIC-INTERFACE STATISTICAL ANALYSIS SYSTEM				
	Art Unit	Unit Examiner		
Typed or printed Laura Harmon		13	S. Woo	
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Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced				
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A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed.				
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applicant/inventor.		eena	- 19/20	
		7	Signature/	
assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed.		Reena Kuyper		
(Form PTO/SB/96)		Typed or printed name		
(Committee)		. , , , ,	a or priviled manne	
attorney or agent of record.		(310) 247-2860		
Registration number 33,830		Telephone number		
		i en	Sprione number	
attorney or agent acting under 37 CFR 1.34.		December 30, 2004		
Registration number if acting under 37 CFR 1.34.				
Date				
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required.				
Submit multiple forms if more than one signature is required, see below*.				

This collection of information is required by 37 CFR 41.31. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11, 1.14 and 41.6. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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